



PEOPLE HELPING PEOPLE

ANNUAL
REPORT
2015



**Presbyterian
Support**

Otago

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MISSION STATEMENT

Vision

Presbyterian Support Otago works for a fair, just and caring community.

Mission Statement

Motivated by our Christian heritage, and in partnership with others, we work across the generations for positive change, strong families and healthy communities.

Values

In fulfilling this vision, we will endeavour to act with Faith, Compassion, Respect, Integrity, Courage and Independence.

Donations rolling in for Octacan 2015.



STRATEGIC GOALS 2012-2015

GOAL 1 OUR SERVICES

Build strong and connected communities that meet the needs of individuals and families/whanau

- (a) To provide quality services that are flexible, responsive and best meet the needs of older people
- (b) To provide community-responsive services which strengthen families and meet individual needs

GOAL 2 OUR PRESENCE

Provide leadership within the sector

- (a) To influence social change through sector leadership, facilitation, partnership and research-based advocacy
- (b) To cultivate a reputation as a credible and accountable service provider

GOAL 3 OUR ORGANISATION

Maximise resources to deliver on our Mission

- (a) To have a workplace culture that helps us deliver on our Mission
- (b) To provide a stable funding platform that resources on-going programmes, delivery of services and strategic development

CHAIRMAN'S REPORT



Presbyterian Support Otago has supported the Otago community for more than 109 years. Since establishment in 1906, primarily to care for children living in poverty, we have expanded our services to meet broader community needs, most notably in support of older people. Throughout our long history, volunteers and donors have played a key role in building our capacity to assist people in need.

This year we are particularly grateful for the community's support and the estimated 32,600 volunteer hours given to help us meet growing demand for services and achieve high levels of quality in all that we do. Whether it's sharing time with an older person in their home, sorting clothing in our op shops, or teaching a young person to ride a bike, our volunteers have made a difference to the lives of many people in Otago. Thank you.

Services to support Otago's ageing population and the shortage of quality, affordable housing remain key issues facing the community. As a board, our work this year has been focused on these issues and what Presbyterian Support Otago's role in addressing them could be. We have committed to a responsible expansion of services to meet growing demand for residential dementia and aged care, with developments at Iona in Oamaru and the Aspiring Enliven Care Centre in Wanaka. We continue to explore strategies, in collaboration with others, to address the persistent affordable housing issue. It is not an issue we can resolve alone, but one we are committed to taking action on.

There are a number of important acknowledgements I wish to make. I would like to acknowledge the dedication and commitment of staff and volunteers in response to the June flood this year. I am very proud of their swift and compassionate response. The Family Works team continues to work in partnership with the Dunedin City Council and others to support flood-affected families. There is still a considerable amount to be done in helping people re-establish their homes.

Secondly, I would like to record the Board's acknowledgment of the calibre and commitment of our Chief Executive, Gillian Bremner, and her team. The person-centred service model they promote and their encouragement of staff members to be pro-active in their roles, while at the same time developing healthy, balanced personal lifestyles, is commendable.

Early this year John Angus, a valued Board Member and former New Zealand Children's Commissioner, from Cromwell, died. John made a significant contribution to the Board's work with his expertise, experience and interest in children and their families. John's contribution will be missed.

Finally, to my Board colleagues, thank you for the time and expertise you so willingly bring to the table, and for the opportunities you help us create to make a difference, together.

A handwritten signature in blue ink, appearing to read 'David M Richardson', written over a light blue horizontal line.

David M Richardson
Chairman

THE BOARD



Left to right: Ray Macleod (Corporate and Finance Committee Chair), Helen Scott, Tim Mephram (Deputy Chair, Audit Committee Chair), Graham Redding, Bernie Lepper (joined August 2015), David Richardson (Chairman), Bev Rodwell, Lindsay Alderton, Gaye Edwards, Margy-Jean Malcolm (Governance Committee Chair), Gillian Bremner (Chief Executive), Rachel Judge, Frazer Barton.

THE SENIOR LEADERSHIP TEAM



Left to right: Paul Hooper (Family Works Director), Gillian Bremner (Chief Executive), Andrew Borthwick (Finance Director), Monica Lindemann (Communication, Fundraising and Marketing Director), Maurice Burrowes (Services for Older People Director).

CHIEF EXECUTIVE'S REPORT



This year has seen our organisation continue its strong advocacy for healthy, warm, affordable housing. Our July 2014 research report, *Out in the Cold*, identified some improvements since our previous investigation into Dunedin rental housing 10 years ago. However, many families still pay significantly more than 30% of their income (some as much as 50%) on rent for housing that is neither well insulated, nor maintained.

I was therefore very pleased to hear the Minister of Building and Housing announce plans to strengthen the Residential Tenancies Act requiring all tenanted properties to include floor and ceiling insulation by mid 2019, while social housing receiving government subsidies will require insulation by July 2016. Could a rental property warrant of fitness, such as we've been advocating for more than 10 years, become a reality in the future? It does look more promising.

The Cosy Homes Trust, established in February 2015, is another positive outcome of our community activism in relation to warm and affordable housing. Together with the Chair, Mayor Cull, and three other trustees, I am working towards achieving the Trust's mission of "every Dunedin home warm and cosy by 2025".

The Family Works New Zealand Development Programme was completed during the year resulting in a National Practice Framework and Operations Manual. This document provides a framework for designing, planning, delivering and evaluating Family Works services and programmes across the seven Presbyterian Support regions. We are now, collectively, in a better position to measure the impact of our services across New Zealand, report outcomes and continuously improve our services.

Two independent evaluations in the past year, where past participants of Youth Grow and the Buddy Programme were interviewed, have confirmed the positive benefits of these interventions.

Participants consistently reported improved relationships with others and high levels of engagement with education and employment.

Presbyterian Support Otago has received a number of additional accreditations and quality certifications during the year. We received tertiary accreditation for Workplace Safety Management with ACC which means that auditors have assessed our organisation as demonstrating best practice and a commitment to continuous improvement in workplace health and safety.

Our care homes also continue to achieve recognition for the quality of service they provide with St Andrews, Iona and Ranui all achieving the highest level of quality certification from the New Zealand Ministry of Health in 2014/15. Five of Presbyterian Support Otago's seven care homes now hold this level of certification - a strong endorsement of our services and staff.

As we face the year ahead with significant change signalled in social service contracting, I want to thank the Board, Staff, Volunteers and Donors for the contribution they all make here in Otago.

A handwritten signature in blue ink that reads "Gillian Bremner". The signature is fluid and cursive.

Gillian Bremner
Chief Executive

THE YEAR IN PEOPLE



6,412 People we helped



1,402 Donors



706 Employees



520 Volunteers

THE YEAR IN DOLLARS



\$27.86m

Income



\$907,000

Donations, grants
& bequests



\$27.61m

Expenditure



\$202,000

Net surplus

FAMILY WORKS

Family Works services are supporting children/tamariki, young people/rangatahi and families/whānau in Otago to achieve positive outcomes and build their resilience to manage future challenges. Our skilled and qualified workforce includes social workers, advisors and counsellors, many of whom are also accredited to facilitate group programmes for parents, children, young people and adults.

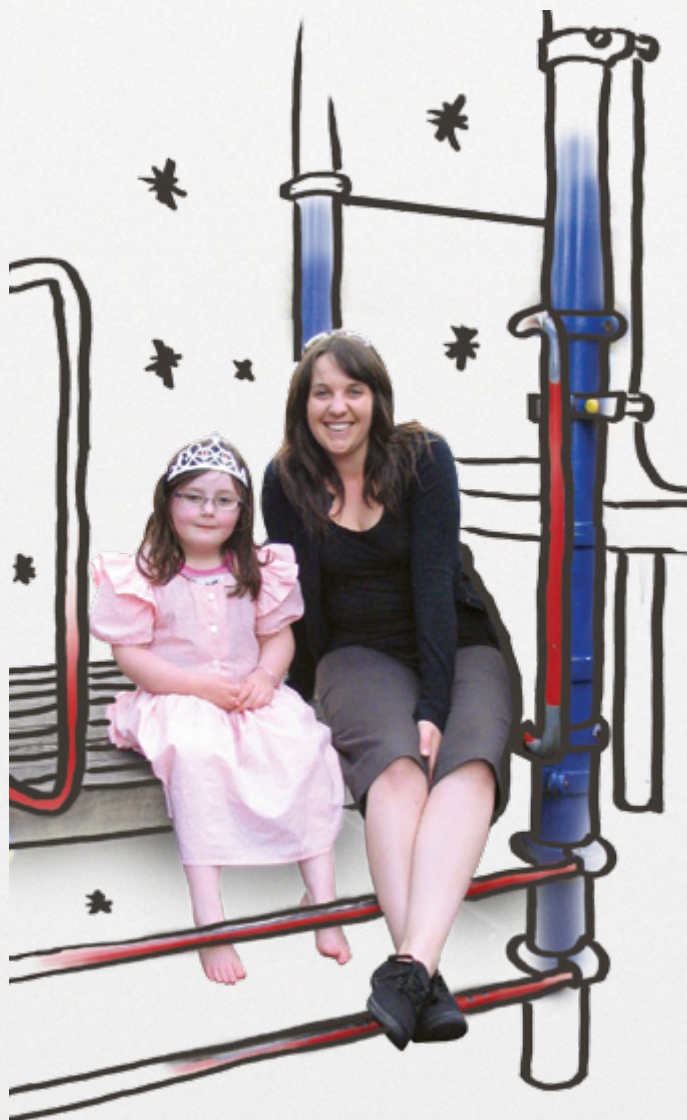
Our approach also recognises the importance of community to the wellbeing of a child. Presbyterian Support Otago works with a number of communities to create safer, more connected neighbourhoods where residents feel a stronger sense of belonging and responsibility for each other. This approach is called “community development” and is having a positive impact in local areas including Caversham, Green Island and Oamaru.

The Family Works team, supported by numerous volunteers and donors, helped over 5,400 people across Otago in the past year. From Oamaru to Balclutha and west to Wanaka, Family Works reached out to families and children in need.

“Rock on Family Works, you have provided myself and my whānau an awesome service, thank you...” (Leah, February 2015)

One of the most enduring and beneficial services we deliver is the Buddy Programme. Young children facing family or social challenges are paired with a volunteer adult buddy to enjoy ‘kids stuff’ – visits to the park, bike riding, board games, conversation and companionship. The programme aims to build resilience in young people. Through an increase in self-esteem, generated by the attention and friendship of an adult mentor, Young Buddies are better able to cope with life’s ups and downs.

In the past year demand for the Buddy Programme has grown, particularly in rural areas. With generous financial support from the West Trust, the Central Lakes Trust and numerous private donors, we appointed two part-time staff members to help meet this growing demand. 164 children participated in the Programme last year, all of whom appreciated having time with an adult that was just for them. A recent evaluation of the programme found that overwhelmingly, participating children felt valued by their Adult Buddy, helping them build confidence and self esteem.



Knowing Holly’s mother sees such a positive change in her, makes my Buddy volunteering really worthwhile.

Our greatest challenge in this service is the availability of suitable volunteer Adult Buddies. We rely on the willingness of adult volunteers to share their experience, kindness and compassion with a young person in need of support. We will continue to call out to the community to assist us with this immensely beneficial programme and greatly value the contribution our existing band of volunteers has made over the past year.

Since 4 June 2015, Family Works staff have been deeply involved in helping people affected by floods in Dunedin and Taieri. More than 1,250 people were affected and nearly 300 homes seriously damaged. In collaboration with other social service agencies and the Dunedin City Council, Family Works provided immediate assistance delivering food parcels, bedding, furniture and clothing. We received a fantastic response from the

community who donated generously to help families in need. Family Works continues to support 23 flood-affected families with processes such as securing accommodation, making an insurance claim, applying to WINZ for emergency relief and counselling services.

“It has been wonderful to have the practical and emotional support from Presbyterian Support over the past two months. I don’t know how I could have coped without them.” (Mother of two who, lost all her furniture in the flood, July 2015).

A community development approach has been applied to our Stepping Stones programme for people living with mental health issues, in South Dunedin. During 2014/15 Stepping Stones participants joined in Caversham Neighbours Day, making items for sale at the stalls, helping with set up and pack down, and meeting people from their neighbourhood. Participants have also worked on projects to support other community organisations such as the Curtain Bank, by making draught stoppers for families in need. These interactions with others in the community help build enduring and meaningful relationships for people who do not easily make such connections. Stepping Stones has 46 active participants attending weekly activities and is supported by a variety of volunteer ‘special guests’ who share their talents and skills in areas such as photography, cooking, gardening, budgeting or music.



Our community development approach across Family Works services also embraces partnerships with other organisations, including government, non-government, church groups and businesses, to help achieve positive outcomes for local people. We have valued working with many partners over the past year to achieve the outcomes highlighted in this report.

HOW WE HELPED



Family Works clients: 5,491



Families who received a food parcel: 3,400



Children who participated in Family Works programmes:

262

SERVICES FOR OLDER PEOPLE

Some things make for happier, healthier living, no matter what your age. A sense of community; friends, family/ whānau; giving and receiving; making decisions for yourself; and, most of all, practical support when you need it. The Presbyterian Support Otago Services for Older People team works alongside clients and their families to achieve these things.

Our services include community-based social activities, retirement living options and residential aged care.

Our service philosophy aims to maximise opportunities for residents and clients to regain connection to community and family. One example of this is the weekly Plunket playgroup at St Andrews, Dunedin. Each week the group meets at St Andrews, with residents invited to assist or simply watch the children play. This project is a real highlight for all involved and residents delight in the opportunity to interact with young children and their families.

Our activity programmes for older people, Club Enliven (Alexandra) and Maybank (Dunedin), are also very popular. These programmes give older people living at home the opportunity to step out and socialise by engaging in intellectual and gentle physical activity, in the company of others. Topical discussions, cooking, listening to music and the occasional field trip are all greatly enjoyed by participants. More than 120 people attended during the year, amounting to 2,953 individual activity sessions. 100% of participants surveyed agree that “this service has made a positive difference to my life.”

*“Maybank is a marvellous place to come to and has been a life saver for me. Thank you.”
(Participant May 2015)*

Club activities also offer much needed respite for family members who have assumed a caring role for their loved one. Participants and staff gratefully received support from 49 dedicated volunteers throughout the year, making the delivery of so many activities possible.

The Southern District Health Board extended Presbyterian Support Otago’s contract to provide Individualised Funding for another two years, a strong endorsement of the professionalism of our service. This programme for people over 65 gives participants control over how funding for their needs is spent. With guidance from our staff, participants may contract directly with health professionals to meet their care



**It’s wonderful to have a baby on my knee again.
Watching the playgroup is really special.**



needs. The service contract is operating at capacity, with a waiting list in place.

Presbyterian Support Otago made significant service changes in regional Otago to meet growing community demand for dementia care. Development at Iona, Oamaru, will provide care for an additional 14 people living with dementia. The development includes innovations such as a reminiscence room, the provision of buffet-style meals, and secure outdoor garden space. In November 2014 the Presbyterian Support Otago Board approved the construction of accommodation for 20 people living with dementia at the Aspiring Enliven Care Centre to be built in Wanaka. This joint venture project will be undertaken with Aspiring Lifestyle Retirement Village and includes 19 flexible hospital/rest home rooms and one hospice suite. It is anticipated that construction will commence in October 2015.

The quality of our residential aged care services was once again recognised during the year with St Andrews, Iona and Ranui all achieving the highest level of quality certification from the New Zealand Ministry of Health. Five of Presbyterian Support Otago's seven care homes now hold this level of certification.

These external endorsements are mirrored in the results of our internal satisfaction and quality review programme. Resident satisfaction surveys consistently record a high level of satisfaction with our services. People rate highly the caring nature of our staff, the sense of security they have and quality of care received.

HOW WE HELPED



Residents of our care homes:
753



Participation in community-based activities by older people:
2,953



Meals on wheels delivered:
45,472

OUR SUPPORTERS

Presbyterian Support Otago is very fortunate to have a generous group of supporters giving their time, money and goodwill to assist our work. It is only with their help that we have achieved so much over the past year for the people of Otago. Thank you.

With the help of grants from organisations such as the Otago Community Trust, Perpetual Trust and Tindall Foundation, we provided assistance to many more people in the past year than would have otherwise been possible. Demand for food parcels grew by 54% during 2014/15, from 2,205 parcels to 3,400 parcels. We simply could not provide this growing volume of food without philanthropic trust and donor support.

Presbyterian Support Otago received a very strong response from the community during and after the Dunedin flood in June. Family Works staff and

volunteers were able to re-distribute truck-loads of donated furniture, clothing and bedding to many families and individuals affected by the flood. The community also got behind our major annual food bank drive, Octacan, in record numbers this year. Held two weeks after the flood on a cold and wet June day, the Dunedin community gave 14,577 food items to help local families in need.

Our opportunity shops also received great support from donors, volunteers and customers. The three stores performed well in a tough retail environment making a significant contribution to Presbyterian Support's operating budget. This would not be possible without the help of our many dedicated "op shop" volunteers and shoppers.



Donated apples bagged by staff members and ready for clients.



HOW YOU HELPED



Gifts from
philanthropic trusts:
\$337,160



Individual
donations:
\$382,632



Gifts by will:
\$187,000



Volunteer hours:
32,600

PRESBYTERIAN SUPPORT OTAGO INCORPORATED

SUMMARY INCOME STATEMENTS

For the Year ended 30 June 2015

	Group 2015 \$000's	Group 2014 \$000's	Parent 2015 \$000's	Parent 2014 \$000's
Continuing Operations Income				
Services for Older People	24,524	24,258	24,550	24,284
Family Works	1,579	1,370	1,579	1,370
Other Activities	1,757	1,819	1,266	1,352
Total Income	27,860	27,447	27,395	27,006
Expenditure				
Services for Older People	23,092	22,845	23,092	22,845
Family Works	2,459	2,361	2,459	2,361
Other Activities	1,873	1,929	1,413	1,516
Finance Costs	186	142	505	419
Total Expenditure	27,610	27,277	27,469	27,141
Operating Surplus / (Deficit)	250	170	(74)	(135)
Non-Operating Movements				
Disposal of Enliven Contract	-	13	-	13
Gift of 12 Middleton Road	-	228	-	228
Movement in Obligations to Purchase Unit Titles	-	(15)	-	-
Revaluation of Investment Properties	(48)	(91)	(48)	(91)
Total Non-Operating Movements	(48)	135	(48)	150
Net Surplus / (Deficit) for Year	202	305	(122)	15

SUMMARY STATEMENTS OF COMPREHENSIVE INCOME

For the Year ended 30 June 2015

	Group 2015 \$000's	Group 2014 \$000's	Parent 2015 \$000's	Parent 2014 \$000's
Net Surplus / (Deficit) for Year	202	305	(122)	15
Other Comprehensive Income				
Operating Property Revaluation	-	1,255	-	1,100
Total Comprehensive Income	202	1,560	(122)	1,115

SUMMARY OF STATEMENTS OF CHANGES IN EQUITY

For the Year ended 30 June 2015

	Group 2015 \$000's	Group 2014 \$000's	Parent 2015 \$000's	Parent 2014 \$000's
Opening Balance of Equity	42,767	41,207	41,937	40,822
Plus:				
Total Comprehensive Income	202	1,560	(122)	1,115
Closing Balance of Equity	42,969	42,767	41,815	41,937

SUMMARY BALANCE SHEETS

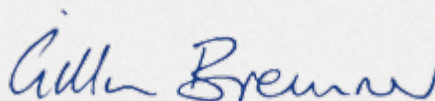
As at 30 June 2015

	Group 2015 \$000's	Group 2014 \$000's	Parent 2015 \$000's	Parent 2014 \$000's
Equity	42,969	42,767	41,815	41,937
Represented by :				
Current Assets	5,586	5,153	3,139	3,081
Non-Current Assets	53,407	54,008	50,640	51,226
	58,993	59,161	53,779	54,307
Current Liabilities	13,614	13,689	9,554	9,665
Non-Current Liabilities	2,410	2,705	2,410	2,705
	16,024	16,394	11,964	12,370
Net Assets	42,969	42,767	41,815	41,937

Signed for and on behalf of the Board as at 23rd September 2015:



Mr David Richardson
Chairman



Mrs Gillian Bremner
Chief Executive/Trustee

SUMMARY STATEMENTS OF CASH FLOWS

For the Year ended 30 June 2015

	Group 2015 \$000's	Group 2014 \$000's	Parent 2015 \$000's	Parent 2014 \$000's
Net Cash flows from Operating Activities	2,052	1,569	2,058	1,538
Net Cash flows to Investing Activities	(584)	(1,248)	(961)	(2,471)
Net Cash flows to Financing Activities	(270)	1,248	(270)	1,248
Net Cash Flow	1,198	1,569	827	315
Opening Balance at 1 July 2014	3,097	1,528	1,095	780
Closing Balance at 30 June 2015	4,295	3,097	1,922	1,095

NOTES TO FINANCIAL STATEMENT SUMMARY

For the Year ended 30 June 2015

These are the summary financial statements of Presbyterian Support Otago Incorporated and group for the year ended 30 June 2015.

The specific disclosures included in these summary financial statements have been extracted from the full annual financial statements authorised for issue on 23 September 2015. The full annual financial statements have been prepared in accordance with the New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS) and other applicable financial reporting standards as appropriate for public benefit entities.

This summary financial report cannot be expected to provide as complete an understanding as provided by the full financial statements.

An unmodified audit opinion has been received on the full financial statements for the year ended 30 June 2015. A copy of the full financial statements for Presbyterian Support Otago Incorporated for the year ended 30 June 2015 may be obtained by contacting Presbyterian Support Otago on 03 477-7115 or by writing to PO Box 374, Dunedin.

These summary Financial Statements have been examined by our auditors for consistency with the full financial statements. These summary financial statements were approved for issue by the Board of Presbyterian Support Otago Incorporated on 23 September 2015.

Basis of Preparation

Presbyterian Support Otago Incorporated is a public benefit entity and was registered on 12 October 1907 under the provisions of "The Religious, Charitable and Educational Trust Board Incorporated Act 1884" (now the "Charitable Trusts Act 1957").

These are the summary financial statements of Presbyterian Support Otago Incorporated and they comply with PBE FRS 43: Summary Financial Statements. The presentation currency is New Zealand dollars, rounded to the nearest whole thousands (\$000's). The full financial statements upon which these Summary Financial Statements are based, have been prepared to comply with NZ GAAP.

Specific Accounting Policies

All specific accounting policies have been applied on the same basis as those used in the full financial statements of Presbyterian Support Otago Incorporated.



Report of the Independent Auditors' on the Summary Financial Statements

to the Board Members of Presbyterian Support Otago Incorporated

The accompanying summary financial statements, which comprise the summary balance sheets as at 30 June 2015, the summary income statements, the summary statements of comprehensive income and the summary statements of changes in equity and the summary statements of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Presbyterian Support Otago Incorporated (the "Society") and the Group for the year ended 30 June 2015. The Group comprises Presbyterian Support Otago Incorporated and the entities it controlled at 30 June 2015 or from time to time during the financial year.

The summary financial statements do not contain all the disclosures required for full financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the Society.

Our audit of the financial statements for the year ended 30 June 2015 was completed on 23 September 2015 and our unmodified opinion was issued on that date. We have not undertaken any additional audit procedures in relation to those financial statements from the date of the completion of our audit and those financial statements and the summary financial statements do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

This report is made solely to the Board Members, as a body. Our work has been undertaken so that we might state those matters we are required to state to them in a report from the auditor and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Society's Board Members, as a body, for this report, or for the opinions we have formed. In addition, we take no responsibility for, nor do we report on, any part of the annual report not specifically mentioned in our report.

Board Members' Responsibility for the Summary Financial Statements

The Board Members are responsible for the preparation of the summary financial statements in accordance with FRS-43: *Summary Financial Statements* (FRS 43).

Auditors' Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810: *Engagements to Report on Summary Financial Statements*.

We are independent of the Society and Group. Other than in our capacity as auditors we have no relationship with, or interests in, the Society and Group.

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Presbyterian Support Otago Incorporated and Group for the year ended 30 June 2015 are consistent, in all material respects, with those audited financial statements, in accordance with FRS-43.

Restriction on Use of our Report

This report has been prepared for inclusion in the annual report. We disclaim any responsibility for reliance on this report or the amounts included in the summary financial statements, for any purpose other than that for which they were prepared.

Chartered Accountants
23 September 2015

Dunedin

ACKNOWLEDGEMENTS

Presbyterian Support gratefully acknowledges the support of the Otago community. Bequests, grants, gifts and donations are an important part of our income and make it possible for us to live out our Mission each year. We sincerely thank those who have supported us, who share our values and our commitment to making a difference.

We received significant support from the following companies, trusts and individuals in the year ended 30 June 2015:

Grants

Callis Charitable Trust
Central Lakes Trust
Community Organisations Grants Scheme
Community Trust of Maniototo
Dunedin Casino Charitable Trust
Dunedin Energy Efficiency Trust
Graham and Olive West Charitable Trust
JN Lemon Trust
John Ilott Charitable Trust
Kingston Sedgefield Charitable Trust
Nellie Milnes Charitable Trust
NZ Lottery Grants Board
Otago Community Trust
Otago Foundation Trust Board
Patricia France Charitable Trust
Presbyterian Church Property Trustees
Ross Memorial Fund
Shacklock Charitable Trust
Sky City Queenstown Casino Charitable Trust
Southern Victorian Charitable Trust
The Lion Foundation
The Tindall Foundation
Timothy Blair Trust
Waitaki District Council
William Downie Stewart Charitable Trust

Gifts-in-kind

Blue Water Products Ltd
Campbell's Butchery
Cubro
Dunedin City Council
Ebos Healthcare
Fonterra New Zealand
Foodshare
MediaWorks
Mercy Hospital
Ministry of Social Development
Network Waitaki Ltd
Otago Daily Times
Otago Furniture
Packaging Plus Cleaning
Packaging House
Quality Bakers
Stephen Duff Motors
T&D Marketing Communications
Trents Foodstuffs
Waitaki District Council

Bequests

R H Clark
J M Fountain
W Gibson
T R Johnstone
MacGillivray Estate
W F Mitchell
G Scarlet
D Schuster
J Scoular
Tilburn Estate

Life Members

Gerry Gillespie – 1995
Huntly Skinner (d) – 1995
Jean Ballard (d) – 1995
Alex Luke (d) – 1995
Keith McCaw (d) – 1996
Ian Tough – 1997
Angus Black (d) – 1997
Frances McNamara (d) – 1998
Colin Fitzpatrick – 2001
Royden Somerville QC – 2001
Isobel van Royen (d) – 2001
Betty Simpson – 2002
Phyllis Varcoe – 2002
Jean Begg – 2006
Huia Ockwell – 2006
Ken Irwin – 2006
Ruth Houghton – 2008
Peter Callachor – 2008

GET INVOLVED

Volunteers, donors and supporters have contributed significantly to all our work across Otago during the past year. The achievements noted in this report would not have been possible without that support. Thank you.

There are three ways you can join our team of supporters:

1. *Make a donation*

All donations help Presbyterian Support give assistance and support to children, families and older people in need across Otago.

2. *Leave a gift in your Will*

Presbyterian Support has cared for the people of Otago for more than 109 years. Help us continue to care for the Otago community into the future by including Presbyterian Support in your Will.

3. *Volunteer*

Do something with your day and volunteer with us. With lots of jobs to choose from, we are sure to find the right fit for you. Op shop assistant, Adult Buddy, Youth Grow assistant, visiting volunteer, food bank storeman and driver are just some of the jobs we need your help with.

With your help, Presbyterian Support Otago will continue to work for a fair, just and caring community for many years to come.

Contact us to find out more:

03 477 7115

enquiries@psotago.org.nz

psotago.org.nz



**The Op Shop is such a fun place.
I look forward to my Wednesday volunteer shift every week.**



***Presbyterian
Support***

Otago

Our Services

enliven



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PO Box 374, Dunedin, 9054
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